## Neon Vinimay Pvt. Ltd.

## **Investor Complaints Data**

Data for Month Ending-October- 2025

| S.No | Received From              | Carried forward<br>from previous<br>Months | Received<br>during the<br>month | Total<br>Pending | Resolved | Pending at the end of the month  |                               | Average<br>Resolution time |
|------|----------------------------|--|---------------------------------|------------------|----------|----------------------------------|-------------------------------|----------------------------|
|      |                            |  |                                 |                  |          | Pending for less<br>than 3 month | Pending for more than 3 month | (in days)                  |
| 1    | Directly from<br>Investors | 0  | 0                               | 0                | 0        | 0                                | 0                             | 0                          |
| 2    | SEBI (SCORES)              | 0  | 0                               | 0                | 0        | 0                                | 0                             | 0                          |
| 3    | Depositories               | 0  | 0                               | 0                | 0        | 0                                | 0                             | 0                          |
| 4    | Stock Exchanges            | 0  | 0                               | 0                | 0        | 0                                | 0                             | 0                          |
| 5    | Other Sources (if any)     | 0  | 0                               | 0                | 0        | 0                                | 0                             | 0                          |
| 6    | Grand Total                | 0  | 0                               | 0                | 0        | 0                                | 0                             | 0                          |

## **Trend of Monthly Disposal of Complaints**

| S.No | Month       | Carried forward<br>from previous<br>month | Received | Resolved | Pending |
|------|-------------|---|----------|----------|---------|
| 1    | Nov-24      | 0   | 0        | 0        | 0       |
| 2    | Dec-24      | 0   | 0        | 0        | 0       |
| 3    | Jan-25      | 0   | 0        | 0        | 0       |
| 4    | Feb-25      | 0   | 0        | 0        | 0       |
| 5    | Mar-25      | 0   | 0        | 0        | 0       |
| 6    | Apr-25      | 0   | 0        | 0        | 0       |
| 7    | May-25      | 0   | 0        | 0        | 0       |
| 8    | Jun-25      | 0   | 0        | 0        | 0       |
| 9    | July-25     | 0   | 0        | 0        | 0       |
| 10   | Aug-25      | 0   | 0        | 0        | 0       |
| 11   | Sep-25      | 0   | 0        | 0        | 0       |
| 12   | Oct-25      | 0   | 0        | 0        | 0       |
|      | Grant Total | 0   | 0        | 0        | 0       |

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any

## Trend of annual disposal of complaints

| S.No | Year        | Carried forward<br>from previous<br>month | Received<br>during the<br>year | Resolved<br>during the | Pending at the end |
|------|-------------|---|--------------------------------|------------------------|--------------------|
| 1    | 2017-18     | 0   | 0                              | 0                      | 0                  |
| 2    | 2018-19     | 0   | 0                              | 0                      | 0                  |
| 3    | 2019-20     | 0   | 0                              | 0                      | 0                  |
| 4    | 2020-21     | 0   | 0                              | 0                      | 0                  |
| 5    | 2021-22     | 0   | 0                              | 0                      | 0                  |
| 6    | 2022-23     | 0   | 0                              | 0                      | 0                  |
| 7    | 2023-24     | 0   | 0                              | 0                      | 0                  |
| 8    | 2024-25     | 0   | 0                              | 0                      | 0                  |
|      | Grant Total | 0   | 0                              | 0                      | 0                  |

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>&#</sup>x27;Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.